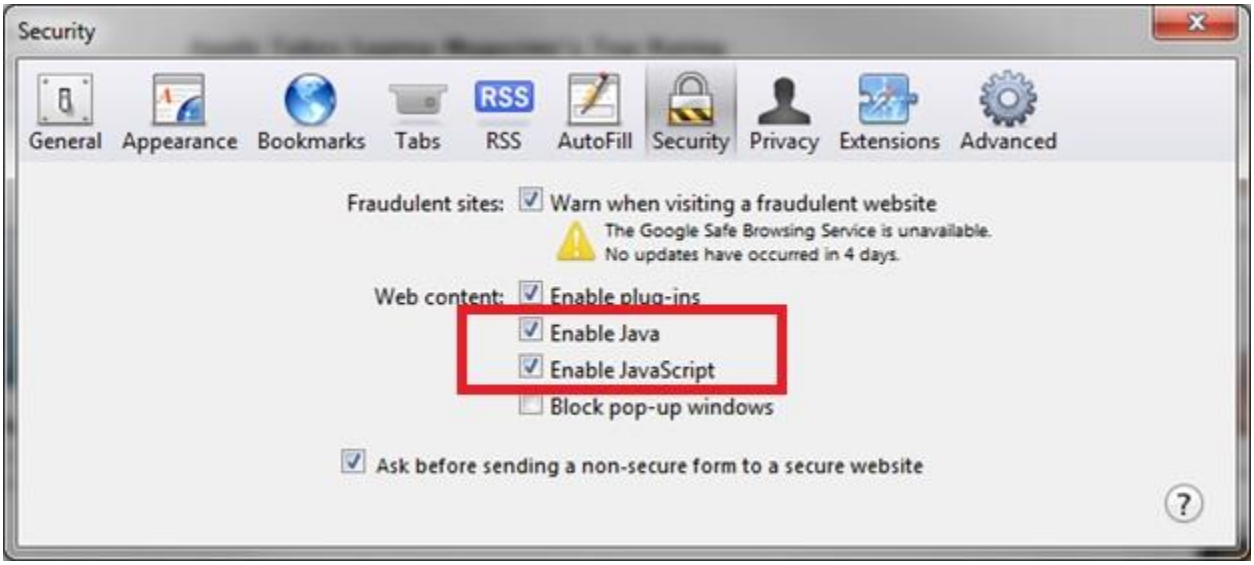
Safari Users

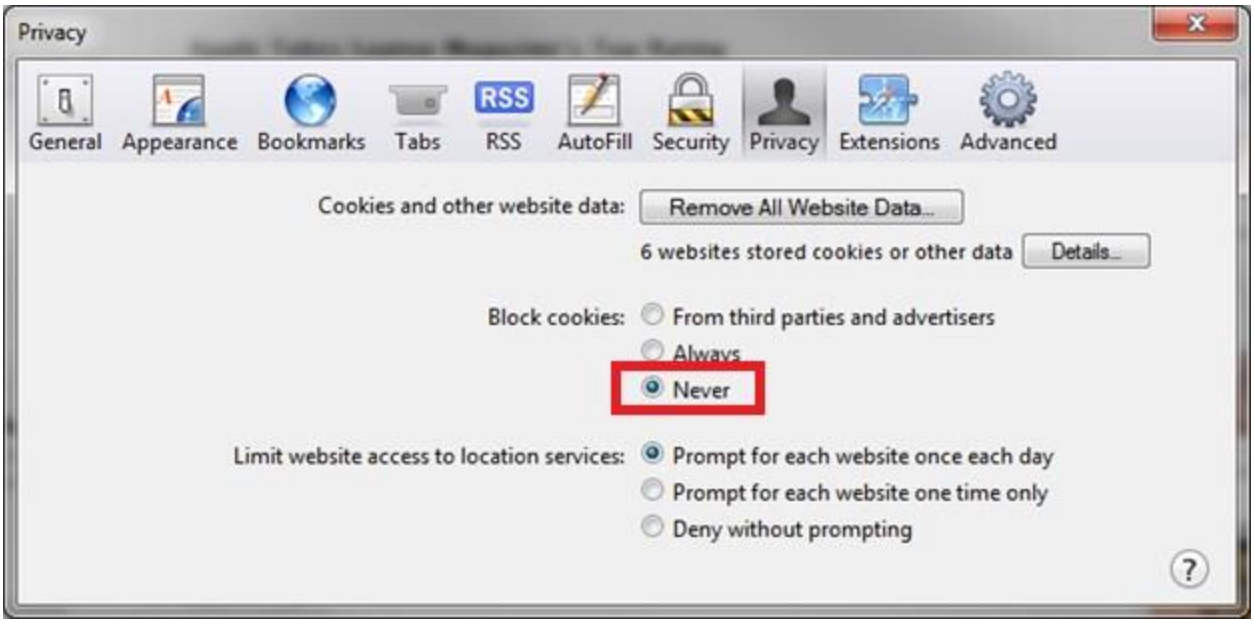
Certain browser setttings in Safari prevent a user from successfully logging in to the chapter site through single sign on. To find which browser versions are currently supported by PMI and check which version you are currently using, please go to: http://www.pmi.org/About-Us/Browser-Support.aspx .

To ensure the appropriate settings for third party cookies and Javascript are set for your browser, please follow the steps below:

1. Select **Preferences** from the Safari menu.
2. Select the **Security** icon.
3. Under **Web Content**, make sure the options to **Enable Java** and **Enable JavaScript** are both checked.

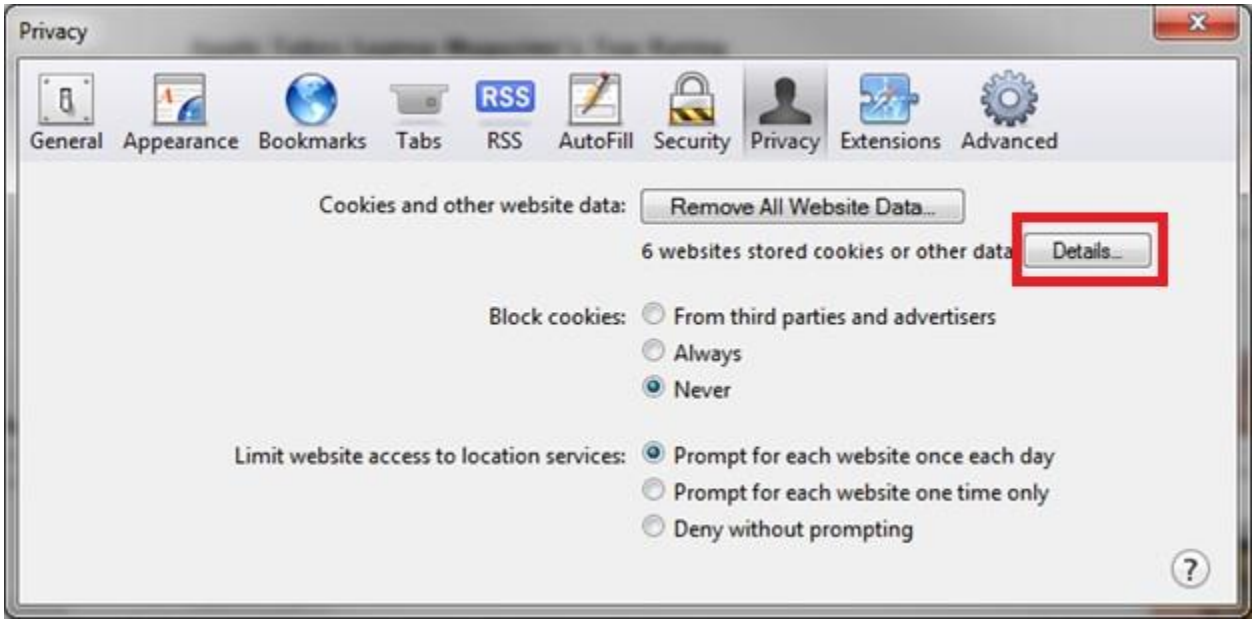


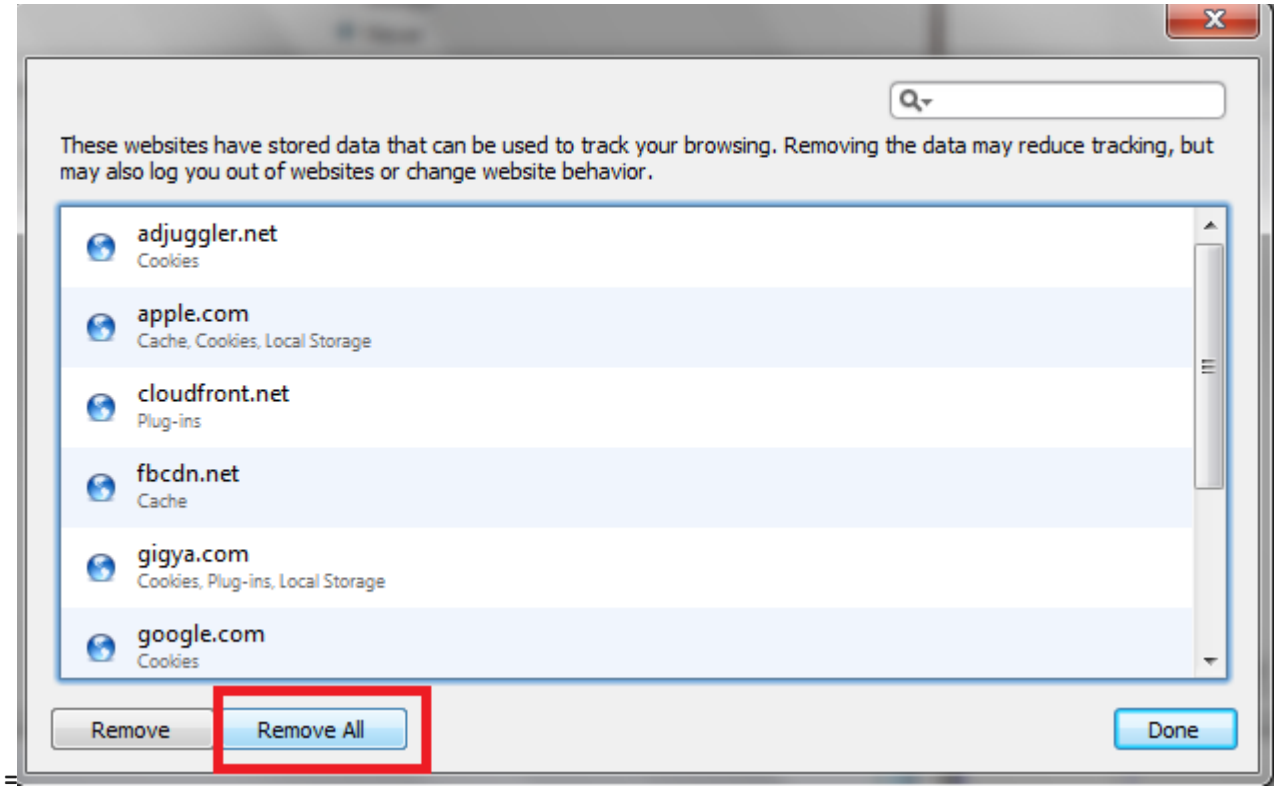
4. Select the **Privacy** icon.
5. Under **Block Cookies**, the option for **Never** should be selected.



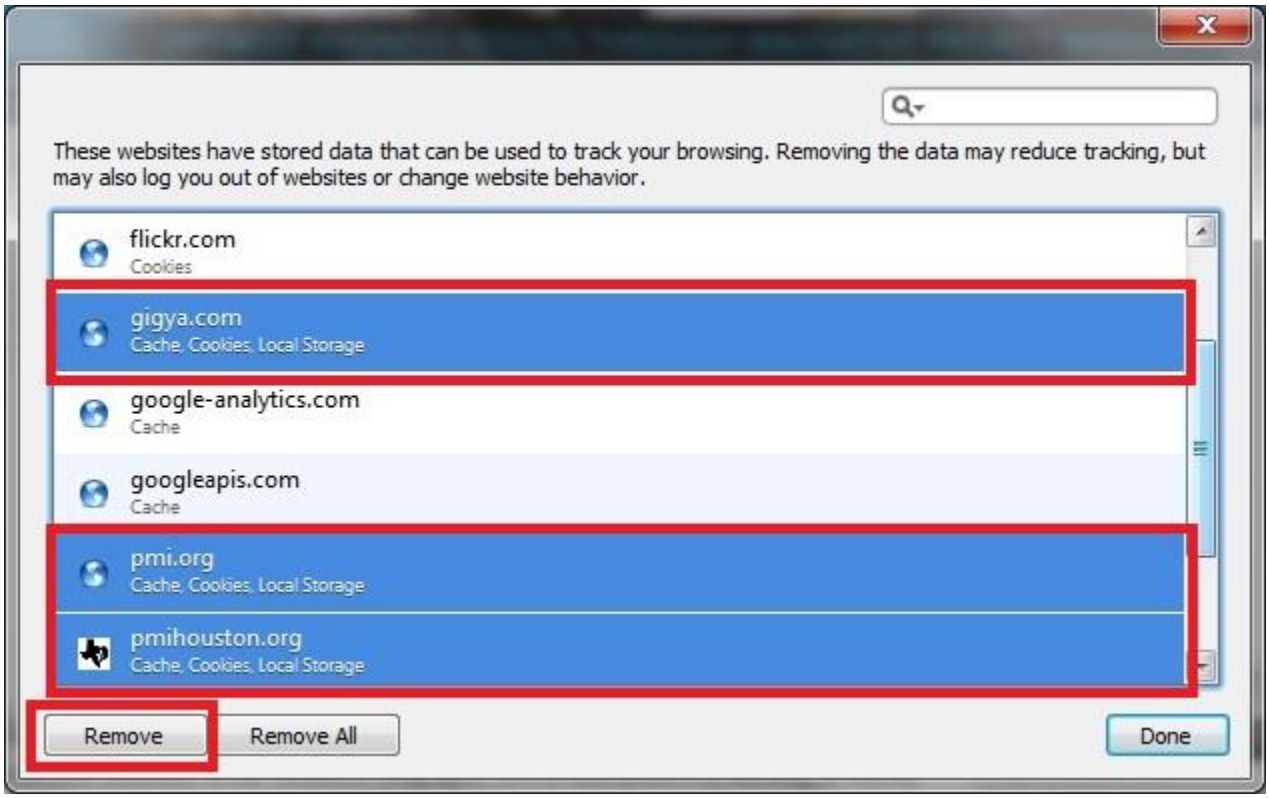
If the settings above are correct and you are unable to login, please try the following steps to delete cookies. You can delete all cookies stored on the browser with Step 1**. If you do not want to remove all cookies, you can delete the specific cookies associated with single sign on in Step 2.**

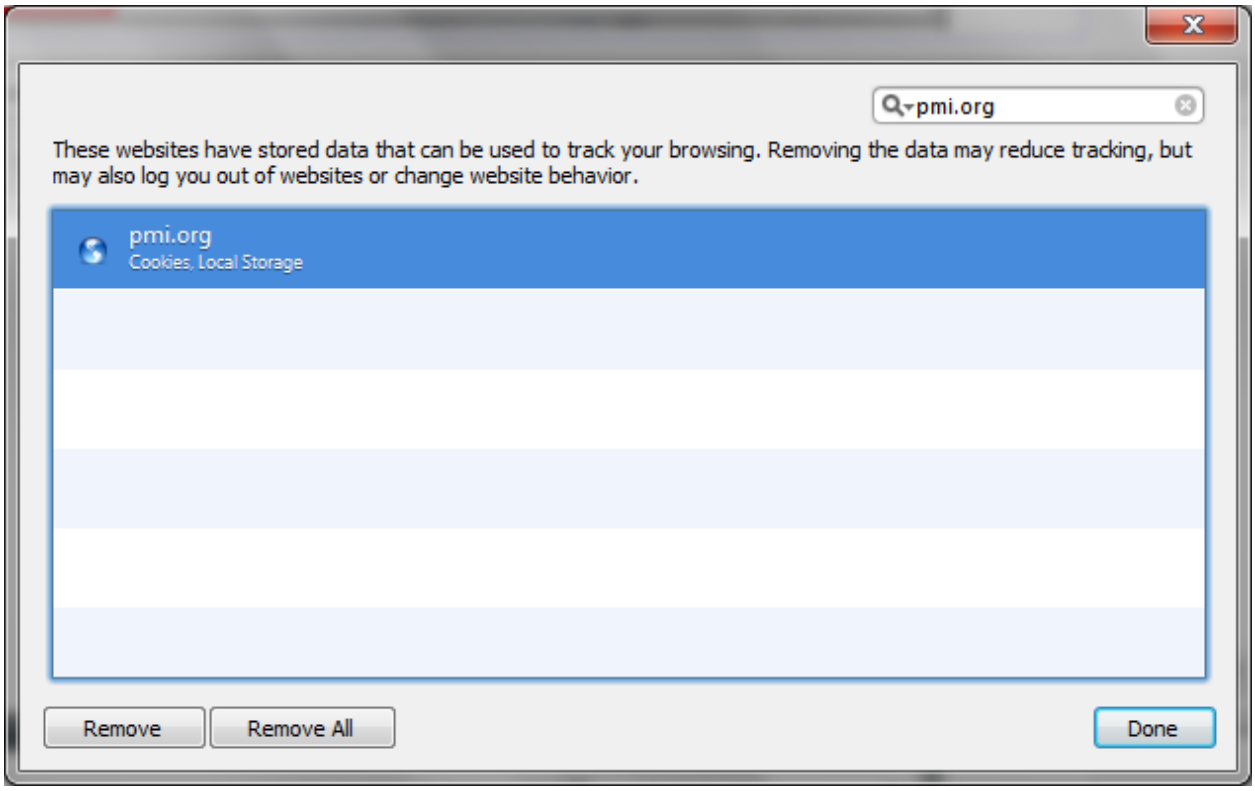
1. Select the **Privacy** icon.
    - Under **Cookies and Other Website Data**, click on **Details**.
    - Click **Remove All** to remove all cookies from the browser**.**





2. If you do not want to remove all cookies, you can delete the cookies associated with **gigya.com**, **pmi.org**, and the **chapter site**.
    - Hold the **CTRL** key, select any cookies with **gigya.com**, then click **Remove**.
    - Hold the **CTRL** key, select any cookies with **pmi.org**, then click **Remove**.
    - Hold the **CTRL** key, select any cookies with the **chapter site**, then click **Remove**.
    - Click **Done** to close the Cookies window.
    - The above is the most efficient way to remove the cookies associated **with gigya.com, pmi.org** and the **chapter site**. However, another way is to search for the cookies individually (typing in **Giyga** or pmi.org or the chapter site in the search field at the top right corner (see second picture below) and clicking the **Remove** button.





3. Close the browser and any other browser window that may be open.
4. Open a new browser session and attempt to login to the chapter site.