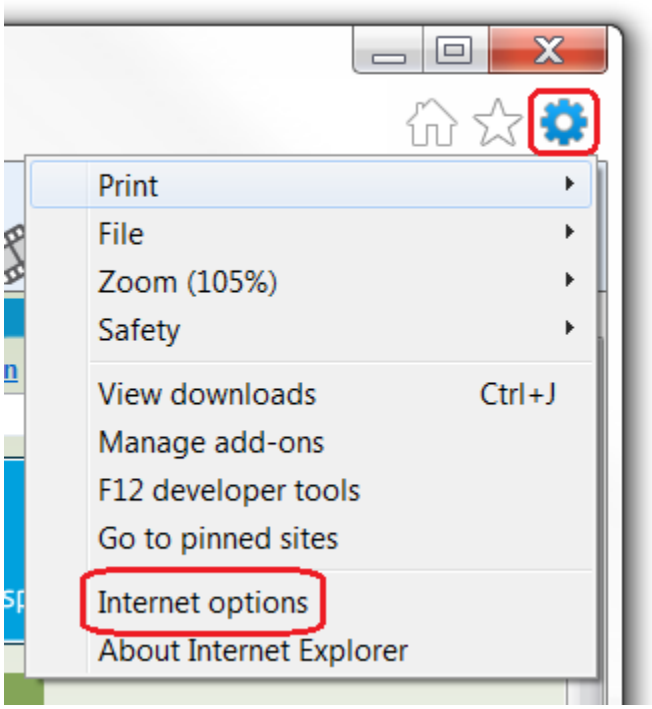
Internet Explorer Users

Certain browser settings in Internet Explorer can prevent a user from successfully logging in to the chapter site through single sign on. To find which browser versions are currently supported by PMI and check which version you are currently using, please go to: http://www.pmi.org/About-Us/Browser-Support.aspx.

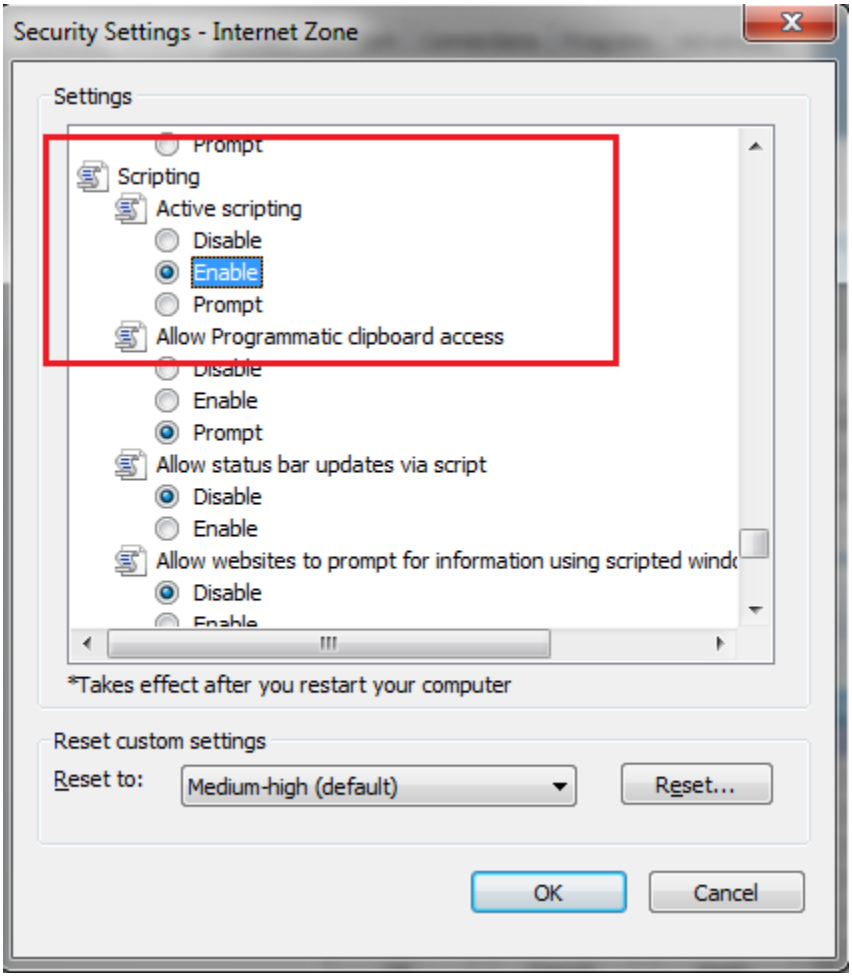
To ensure the appropriate settings for third party cookies and Javascript are set for your browser, please follow the steps below: ***Please Note*** If you are using a corporate managed computer, some of these settings may be locked and thus can only be changed by your corporate IT department. In such a case, you can try a different computer that is not corporately managed or work with your IT department to have the requested changes implemented.

Enable JavaScript

1. From the Internet Explorer browser menu, select Tools and then select **Internet Options**.
    a. Please note that for Internet Explorer versions 9 or higher, the Tools menu is found in the menu bar as an ICON of a GEAR

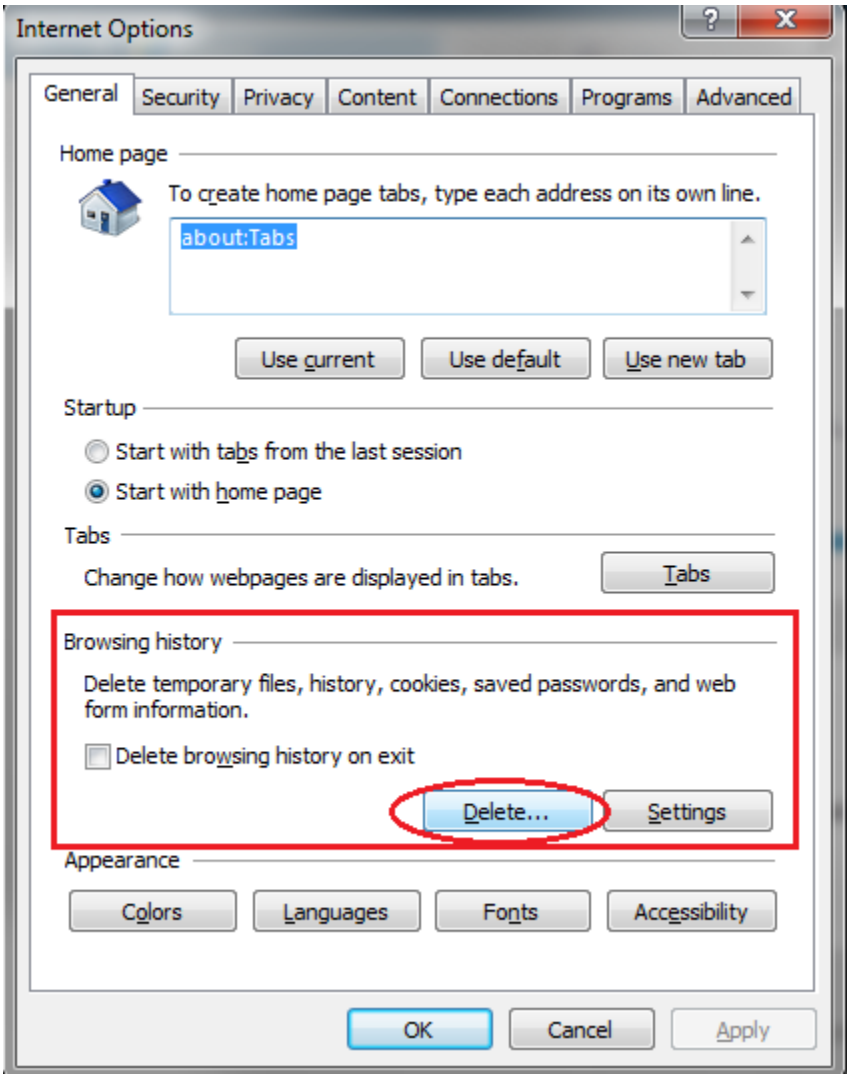


2. In the Internet Options window, select the **Security** tab.
3. Under the Select a zone to view or change security settings, select **Internet**.
4. On the Security tab, click on **the Custom level...** button.
5. When the Security Settings - Internet Zone dialog window opens, look for the **Scripting** section.
6. In the Active Scripting, be sure that the option **Enable** is selected.
7. If it is not selected, select it.
8. When the Warning! window pops out asking "Are you sure you want to change the settings for this zone?" select **Yes**.
9. In the Internet Options window, click on the **OK** button to close it.
10. Click on the **Refresh** button of the web browser to refresh the page.


Security Settings - Internet Zone
Settings
Prompt
Scripting
Active scripting
Disable
Enable
Prompt
Allow Programmatic clipboard access
Disable
Enable
Prompt
Allow status bar updates via script
Disable
Enable
Allow websites to prompt for information using scripted windo
Disable
*Takes effect after you restart your computer
Reset custom settings
Reset to:
Medium-high (default)
Reset...
OK
Cancel

If the settings above are correct and you are unable to login, please try the following steps to delete cookies.

1. To delete cookies, go to the Tools Menu and choose **Internet Options**.
2. Under Browsing History, click on the **Delete** button.



3. Only the options for **Temporary Internet files** and **Cookies** need to be selected.
4. Click **Delete** button.
5. Click **Okay**.
6. Close the browser and any other browser window that may be open.
7. Open a new browser session and attempt to login to the chapter site.